

Instituto Tecnológico y de Estudios Superiores de Monterrey Consumer Information Web Page

As per the Higher Education Opportunity Act (HEOA) of 2008, the US government requires institutions offering US Direct Loans to disclose the following consumer information. If you require any further information about the content, [please contact us](#).

Consumer Information	Description
Financial Assistance Information	<ul style="list-style-type: none"> - For Information regarding financial aid, please refer to our Scholarships and Student Aid website. - William D. Ford Federal Direct Student Loan Program terms and conditions.
Institutional Information	<ul style="list-style-type: none"> - For information regarding the cost of tuition, fees, books, supplies, room and board, transportation, mandatory health, insurance, please refer to the Treasury Portal. - Institution's Refund Policy. - Requirements and procedures for officially withdrawing from the Institution. - R2T4 Policy. - For information on academic programs offered at Tecnológico de Monterrey, please refer to our Academic Programs website.
Return of Title IV Funds (R2T4) Policy	For information about R2T4 Policy, please review the R2T4 Policy .
Satisfactory Academic Progress (SAP) Policy	For information about SAP Policy, please review the SAP Policy .

<p>Refund Policy</p>	<p>For information about the University's refund policy, please review our Institutional Refund Policy.</p>
<p>Availability of Employees for Information Dissemination Purposes/Method of Disclosure</p>	<p>Please contact:</p> <p style="text-align: center;"> Jordi Kipper Dirección de Ingresos, Crédito y Cobranza Ave. Revolución 2703, Colonia Ladrillera Plaza Nuevo Sur, Torre 2, 4to Piso. CP. 64830, Monterrey, Nuevo León, México Cel: 81 2351 7380 Mail: jordi.kipper@tec.mx </p>
<p>Misrepresentation Concerning an Eligible Institution's</p>	<p>Misrepresentation is defined as a false, incorrect, or misleading statement made directly or indirectly to a student, prospective student, any member of the public, an accrediting agency, a state agency or the Department.</p> <p>A statement is any communication made in writing, visually, orally or through other means. This definition applies to statements made by an eligible school, the school's representatives, or any ineligible institution, organization, or person with whom the eligible institution has an agreement to provide educational programs or those that provide marketing, advertising, recruiting, or admissions services.</p> <p>A misleading statement includes any statement that has the likelihood or tendency to mislead. Misrepresentation includes any statement that omits information in such a way as to make the statement false, erroneous, or misleading.</p> <p>Substantial misrepresentation is defined as any misrepresentation on which the person to whom it was made could reasonably be expected to rely, or has reasonably relied, to that person's detriment. Substantial misrepresentations are prohibited in all forms, including those</p>

	<p>made in any advertising or promotional materials or in the marketing or sale of courses or programs of instruction offered by the Institution.</p> <p>A school, one of its representatives, or a related party engages in substantial misrepresentation when it does so about the nature of its educational program, its financial charges, or the employability of its graduates.</p> <p>If the Department determines that an eligible Institution has engaged in substantial misrepresentation, it may:</p> <ul style="list-style-type: none"> - Revoke the eligible Institution's program participation agreement if the Institution is provisionally certified under 34 CFR 668.13 (c). - Impose limitation on the Institution's participation in the FSA programs if the Institution is provisionally certified under 34 CFR 668.13 (c). - Deny participation applications made on behalf of the Institution. - Initiate a proceeding against the eligible Institution under subpart G of 34 CFR 668. <p>For more information about Misrepresentation, please review Misrepresentation Regulations.</p>
<p>Preferred Lender Arrangements and Private Education Loans</p>	<p>Tec de Monterrey makes private education loans, but only to students with Mexican nationality.</p>