



➤ Making way for the new reality

Our guiding principles are:




HEALTH AND WELL-BEING
OF OUR COMMUNITY

Protocols to safeguard the health, safety and well-being of our community.



GRADUAL
IMPLEMENTATION

4 PHASES: adapted to the reality and evolution of the pandemic according to the traffic light indicated by the authority.



PROMOTION OF
RESPONSIBILITY AND
SELF-PROTECTION

New habits that guarantee the fulfillment of health and hygiene measures.

➤ Our academic experience with HyFlex+ Tec

New guidelines to study any modality you choose. We will gradually return to the classroom activities for those who have voluntarily registered training units and subjects in the hybrid modality.

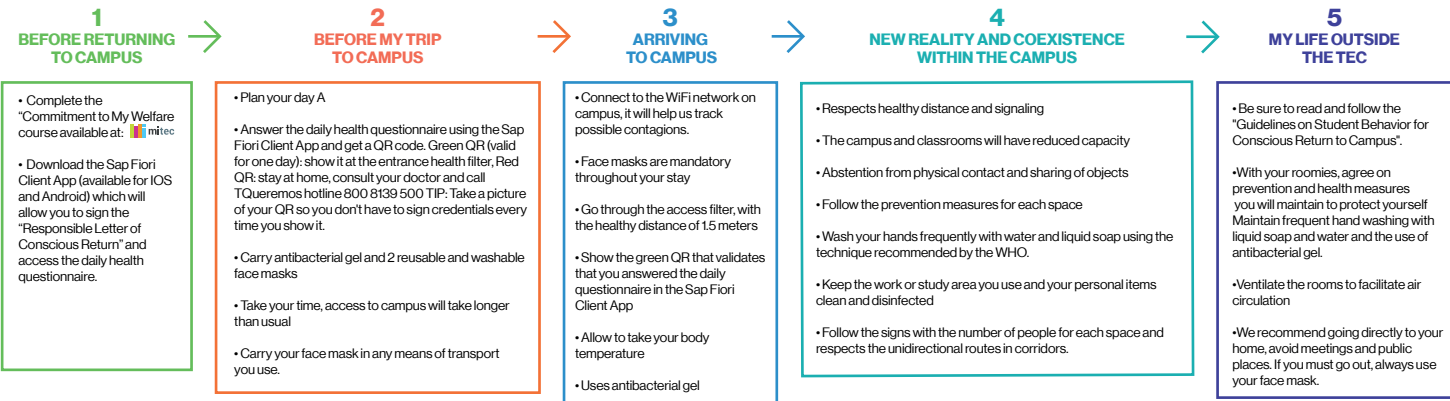
[To learn more about](#)

HYFLEX+ TEC PROFESIONAL


HYFLEX+ TEC PREPA

➤ What should I know?

The campuses, professors and employees will be ready to receive you following the protocols designed to minimize the risks. The most important thing is to take care of the health of all the members of the Tec community and to achieve this we need your commitment.




➤ How can we assist you?




MEDICAL SERVICE

- First contact medical office son campus Will provide care only in cases of emergency (fractures, cuts, severe pain and fainting)
- First aid modules (MAP), we have installed a care module exclusive to suspected cases of COVID-19. If during your stay on campus you have symptoms that are considered suspicious, please contact MAP
- You also have access to doctors 24/7 through the TQueremos 800 813 9500

WELFARE AND COUNSELING



- You have 24 / 7 service of:



800 8139 500




tec.orienta-me.com

App: Orienta

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- If a suspicious case occurs, the protocol "Attention to suspicious cases on campus" will be activated and your tutor, student success mentor or career/program director will contact you.




tqueremos.mty.itesm.mx

Health and wellbeing assistance

- If you are in the risk group, you will have to continue your activities remotely
- Your tutor, student success mentor, career/program director will be ready to assist you when you need them. You will need to email them if you have suspicious symptoms, or you are a confirmed case of COVID-19. You should not report to the campus or facilities until the First Aid Module on your campus determine that you can do so, they will send the authorization through your tutor, student success mentor, career/program director who will then provide you with the information.
- If you have had contact with a confirmed case you should report it through the TQueremos line, your tutor, student success mentor or career/program director.
- You should not report to campus or facilities until you are told about the return protocol.


➤ Hygiene measures and service protocols

We have thoroughly disinfected all campuses and there will be anti-bacterial gel dispensers. Air conditioning, heating and ventilation will operate under new protocols, giving priority to natural ventilation. All the spaces with rotation of people during the day and at the end of the working day will be disinfected




Residences

- Follow the protocols and hygiene measures
- The occupation of the rooms will be individual
- Cancellation of visits
- Use of exit passes (permissions)
- There will be activities in social networks of integration and healthy coexistence
- tAccompaniment of campus medical services In case any resident is confirmed from COVID-19 must stay in his or her room under isolation and the corresponding protocol will be implemented for security of all residents, the medical staff of the First Aid or Medical Service will perform a medical evaluation to the resident and will recommend the respective medical treatment.




Cafeterias

- The cafeteria services will be available during the semester with all the necessary preventive measures. The modality of the service in our cafeterias will be food to go, with Pick&Go and Box Lunch alternatives. You will have to eat your food in the open spaces.



Library


- Spaces like library and learning commons will be restricted, and if the conditions allow it, will be available with a reduced capacity and maintain thus the healthy distance.



LiFE Activities

- Check out the LiFE@home activities

CONSCIOUS
RETURN



We invite you to visit the site frequently to keep up to date with official information.

REMEMBER THAT
TAKING CARE OF YOURSELF,
YOU TAKE CARE OF OTHERS.